



Boyette Orthopedics & Sports Medicine, PA

Our Team: Working Together, Keeping You Active

Patient No Show / Cancellation Policy

Boyette Orthopedics & Sports Medicine, PA endeavors to provide you with the best care possible, but in order to accomplish this goal we ask that you make every effort to keep your scheduled appointments and arrive in a timely manner.

Effective September 1, 2011, Boyette Orthopedics & Sports Medicine, PA reserves the right to bill you \$50.00 for each no show and late cancellation. In order to keep in compliance with our appointment policy you must notify this office 24 hours in advance regarding any changes to your previously scheduled appointment date. If you miss your appointment or cancel with less than 24 hour notice, the fee of \$50 will be applied to your bill and must be paid before another appointment can be made. This fee will not be charged to your insurance as you are responsible for showing up for the appointment(s) you have scheduled.

We also reserve the right to terminate our relationship with you after three (3) or more occurrences. We do realize that on a rare occasion emergencies may arise preventing you from keeping your appointment. We will address these situations with you at that time. Good medical care and a positive doctor-patient relationship are dependent upon consistent consultation and treatment. This cannot be accomplished with frequent missed appointments.

If you have any questions regarding this policy, please let our staff know and we will be glad to clarify matters for you..

We thank you for your cooperation.